

For County and/or Orange County Department of Social Services (845) 291-4000

Contact Information

Listing:	Telephone Numbers:	Web Address:
Abandoned Infant Hotline	(866) 505-SAFE (7233)	
Adoption		
Foster Care Network	1 - (877) 297-3303	FosterCare@co.orange.ny.us
New York Parent's Connection	1-800-345-KIDS (5437)	
New York State Coalition for Children, Inc.		www.AdoptUSKids.org
Adult Protective Services	(845) 291-2800 (800) 342-3009 (Dial 6)	www.orangecountygov.com www.ocfs.state.ny.us (follow the links)
After Hours Help Line	211	
***** Homeless Individuals and Families can present themselves at Emergency Housing for assistance *** or contact 211		
Temporary Assistance (1)	Newburgh fax# (845) 568-5127	TA interviews with applicants, as well as recertifications of active cases will
** Applications can be sent to P.O. Box Z, Quarry Rd, Goshen, NY 10924	Middletown fax# (845) 360-1246	Temporarily be conducted telephonically.
Child Care	Fax# (845) 568-5136	
Benefits:		
Supplemental Nutrition Assistance Program (2)	Fax #s (845) 291-4274 (845)-346-1179 or (845) 568-5127	www.myBenefits.ny.gov www.fns.usda.gov
HEAP (Home Energy Assistance Program) (3)	Fax #s (845) 291-4274 (845)-346-1179 or (845) 568-5127	www.myBenefits.ny.gov www.otda.state.ny.us/main/heap
Medicaid	NYS of Health Official Health Plan Marketplace Tel# (855) 355-5777	www.health.ny.gov
Children Protective Services	(845) 291-2800	
New York State Central Registry of Child Abuse And Maltreatment	1-800-342-3720	
Child Support Services	1-888-208-4485 Call for all Child Support-related questions	www.childsupport.ny.gov www.ocfs.state.ny.us www.acf.dhhs.gov/programs/cse Applications obtained from the website may be printed and mailed to the local district for processing.
Domestic Violence programs	1-888-503-4673	
Fearless! Hudson Valley, Inc.	(845) 562-5340	
Emergency Housing Group (HONORehg)	(845) 343-7115	
Fair Hearing	800-342-3334	www.otda.state.ny.us/oah/forms.asp
Foster Care	(845) 291-2800	www.ocfs.state.ny.us
Medical Answering Service (transportation)	1-855-360-3543	
NYS Office of Children and Family Services		http://www.ocfs.state.ny.us
Orange County Connects Point of Entry	(845) 615-3710	

Department of Social Services

11 Quarry Road, Goshen	(845) 291-4000	Fax: (845) 291-4338
30 & 40 Matthew St, Goshen	(845) 291-2800	Fax: (845) 291-2985
18 Seward Avenue, Middletown	(845) 360-0247	Fax: (845) 346-1246
150 Pike Street, Port Jervis	(845) 858-1420	
141 Broadway, Newburgh	(845) 568-5100	

Human Services	Fax: (845) 568-5191
Economic Independence	Fax: (845) 568-5127

Neighborhood Resource Alliance 18 Seward Avenue, Middletown 141 Broadway, Newburgh	(845) 360-0247 (845) 561-1665
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Office Hours: Monday through Friday, 9:00 A.M. — 5:00 P.M.

NOTES:

1) TEMPORARY ASSISTANCE (TA) provides short-term help for families and individuals if they are unable to work, cannot find employment or are under-employed. Temporary Assistance Programs include Family Assistance and Safety Net Assistance, intended to financially assist while a family or individual takes steps to transition to self-sufficiency.

2) The SNAP Program is a federally funded program designed to supplement low-income households in order to meet basic nutritional needs. They are used to purchase food items and are redeemed with use of the Common Benefit Identification Card (CBIC) at point of sale locations. There are income and resource tests as well as employment-related requirements for able-bodied recipients. The program is regulated by the U.S. Department of Agriculture.

3) The Home Energy Assistance Program (HEAP) offers assistance with heating and utility costs, as well as certain essential heating equipment replacement and repairs. Households may qualify for Home Energy Assistance if they are:

- Receiving Temporary Assistance.
- Receiving Food Stamp Benefits.
- Receiving Supplemental Security Income – SSI.
- Having income at or below current guidelines.
- Living in subsidized housing and pay directly for heating costs.

NOTE: There does not have to be a heating or utility emergency in order to apply for and receive regular HEAP