

Frequently Asked Questions for EIS

General Division Questions:

- The EIS Division office is temporarily closed.
- Division staff will be working remotely. Please expect delays in responses and services.
- To make a referral, please call 845-360-6630 to leave a message as this line will be monitored daily. You may also fax a completed EIS Referral form to the division at 845-291-2418.

Transportation Questions:

- While the school districts are closed, County transportation is suspended for both the EIP and Preschool Special Education Services.
- Parents may transport their child to EIP or Preschool Special Education Services if they remain open.

Early Intervention Program Questions:

- The Early Intervention Program services are not required to be provided during the Covid-19 outbreak. Per Governor's order, no group gatherings are permitted.
- If a provider is open, EIP services must be provided in accordance with a child's IFSP.
- EIP is a voluntary service. If a parent elects to suspend services due to Covid-19 concerns, you must contact your Ongoing Service Provider as well as your service provider(s).
- If you or anyone in your home is ill, notify your provider so services can be rescheduled.
- The Bureau of Intervention (BEI) has approved the use of Teletherapy from 2/18/20 – 4/6/20 due to Covid-19. Families who may be interested should contact their child's provider(s) to see if this is a viable option.
- Per EIP regulation, A child must be found eligible for the CPSE/preschool special education in order to extend EIP services beyond his/her third birthday.

Preschool Special Education Services/Committee on Preschool Education (CPSE) Questions:

- Preschool Special Education Services Programs have been required to close as long as NYS public schools remain closed. Related services may continue if the provider is open and the family consents.
- Preschool is a voluntary service. If a parent elects to suspend services during the Covid-19 outbreak please notify your providers and your child's school district.
- If you or anyone in your home is ill, notify your provider so services can be rescheduled.
- To make a referral to the CPSE, please contact your child's school district by phone or mail.
- CPSE services must be provided in accordance with a child's IEP, including the location of services.
- Any changes to a child's IEP must be requested through the CPSE at the child's school district. (please contact the school district's special education department).
- The NYSDOE only permits teletherapy if included on a child's IEP.