

Bio Reference Instructions

These instructions are for patients who have tested for COVID-19 at the Anthony Wayne Testing Facility to view their results online.

Step #1 – go to <https://www.bioreference.com/patient-portal/> website is indicated below

The screenshot shows the BioReference Patient Portal homepage. At the top, there is a navigation bar with "Coronavirus (COVID-19) News & Information" and a "Read more" link. Below this is the BioReference logo and navigation links for "PATIENTS", "PHYSICIANS", "ORGANIZATIONS", "INVESTORS", "PRIVACY", and "ABOUT". A search bar and a phone number (800.229.5227) are also visible. The main content area features a large banner with the text "PATIENT PORTAL" over an image of a hand using a mouse. Below the banner, there is a section titled "Choose Reliability" with a "LEARN MORE" button. To the left, there are two buttons for "Test Results" and "Billing & Insurance". A note at the bottom states: "NOTE: If you would like to pay by check, please make note of your invoice number on the memo line and send payment to:".

Step #2 – click on (TEST RESULTS) at the of the home page. It will take to the page indicated below

The screenshot shows the BioReference Test Results page. At the top, there is a navigation bar with "BioReference LABORATORIES an OPKO Health Company" and a "BACK TO HOME" button. The main content area features a large banner with the text "TEST RESULTS" over an image of a person in a lab coat. Below the banner, there is a section titled "Providing Unparalleled Diagnostics". On the left, there is a section titled "Secure Online Account Access" with a list of benefits: "Getting started is quick and easy", "By creating an account, you can:", "Quickly pay your laboratory bills", "Update or add your insurance information", "Access your test results", and "Receive email notifications when your results are ready". On the right, there is a login form with fields for "Enter your email" and "Enter your password", a "Forgot your password?" link, a "LOG IN >" button, and a "CREATE AN ACCOUNT" button. At the bottom, there is a note: "Having trouble logging in? Please contact us at 833-4MY-LABS (833-469-5227)."

Step #3 – Create an account

Step #4 – Fill in information

Step #5 – Confirm and click (NEXT)

Step #6 – Click on (User Agreement) and click (YES)

Step #7 – Verify your ID and the people within your household that were tested

Step #8 – You will see a screen with number ZEROS (#0), you must scroll down and click on (SCREENING AND CULTURES)

Step #9 – If results are available you will be able to see them

*Please note, if the portal doesn't have the results but they get the message that they have been successfully registered but no results found. They will have to speak with a Bio Reference representative.