

What are COVID-19 Surcharges?

A COVID-19 Surcharge is an additional charge from a vendor based on increased costs. Please be informed of the following, as decreed by the NYS Attorney General:

1. When a vendor, such as a restaurant, posts information prior to service, that a new COVID-19 Surcharge will be added to their bill, they are within their rights to do so, and you, the consumer, can choose whether or not to patronize them.
2. When a vendor, that is billable to an insurance company, such as a dental office, posts information prior to service, that a new COVID-19 Surcharge will be added to their bill, they are within their rights to do so and the vendor must submit the Surcharge to insurance according to your plan.

If you have a COVID-19 Surcharge question or issue, please call this office for assistance.

(845) 360-6700

Surcharge complaints can also be submitted to the NYS Attorney General's Office here:

<https://ag.ny.gov/bureau/health-care-bureau>

NYS Attorney General (800) 771-7755

NYS Health Care Bureau (800) 428-9071